SANTUÁRIO DE FÁTIMA
SHRINE OF FATIMA

Privacy and Cookies Policy

The Shrine of Our Lady of the Rosary of Fatima, henceforth the Shrine of Fatima, wishes to guarantee and protect the privacy of the Users and meet the Shrine's legal obligations.

The Shrine of Fatima is committed to protecting the personal data entrusted to the Shrine, establishing with you a duty of information and a commitment of transparency regarding the compliance with the current legislation about data protection.

Consequently, all personal information is handled and protected with diligence, and always within suitable legal terms, namely the EU Regulation 2016/679, General Data Protection Regulation (henceforth GDPR).

This Privacy and Cookies Policy defines the use of any personal information which is provided when you are using the Shrine of Fatima's website and the information processed as the User of the Shrine of Fatima's website.

I. Collected information

Information provided by the User

The Shrine of Fatima respects your right to privacy and doesn't collect any personal information about you on this website without your request or explicit consent.

Interacting with this web page doesn't require any information from the User, except when, for expressly identified purposes, registering is considered necessary and is authorised by the User, in the terms defined below.

When visiting the website, personal data can be requested, such as your name and e-mail, among others.

Automatically processed information

Cookies are data packages that a website sends to your computer while you are visiting the website. These data files include information that allows storing important data which will make your browsing more effective and useful. This website uses Cookies for several purposes, namely obtaining non-personal data from online visitors.

Whenever you access a Shrine of Fatima website, a Cookie is stored in your device's memory. A Cookie is a data package that our website sends to your device while you

are browsing. The Cookie includes information which allows storing important data which will make your browsing more effective and useful.

At any moment the User can set his/her device to accept, refuse or delete Cookies, namely by selecting the appropriate definitions in his/her browser. You can manage Cookies on the “options” or “preferences” menu of your browser. However, if you disable Cookies, navigation on our website may not have the same level of performance.

Cookies help determine the usefulness, appeal, and number of views of their websites, allowing for a faster and more efficient browsing, eliminating the need to insert the same information repeatedly.

The Shrine of Fatima uses analytics Cookies, maintaining the anonymity of the User, to create and analyse statistics in order to improve the website’s performance; functionality Cookies, which save the User’s preferences when using the website, so that the User doesn’t need to customise the website on every visit; and third party cookies, which measure the apps success and the effectiveness of third party advertising. Cookies may also be used to customise a widget with the User’s data.

Why do we use cookies?

- Strictly necessary Cookies:
  They allow you to browse the website and use its apps, as well as access secure website areas. Without these cookies, the services you request cannot be provided.
- Third Party Cookies:
  They measure the apps success and the effectiveness of third party advertising. They may also be used to customise a widget with the User’s data.
- Session Cookies:
  Temporary Cookies that remain in the cookie archive of your browser until you leave the website. The information obtained by these cookies analyses web traffic patterns, allowing us to identify problems and provide a better browsing experience.

It should be noted, however, that disabling Cookies may prevent some web services from working properly, partially or totally affecting browsing this website.

For further information on Cookies and how to prevent these from being placed on your device or how to delete existing cookies from your hard disk, the User can visit the following website: http://www.allaboutcookies.org.

You will also find information on Cookies control according to your internet browser in the following e-mail addresses:

- Internet Explorer: http://support.microsoft.com/kb/278835
- Chrome: https://www.google.com/chrome/intl/en-GB/more/privacy.html
- Firefox: http://support.mozilla.org/en-US/kb/Clear%20Recent%20History

- Safari: http://support.apple.com/kb/PH5042
- Opera: http://www.opera.com/browser/tutorials/security/privacy/

II. Purpose of Personal data processing

1. Contact for general information

The Shrine of Fatima is the entity responsible for collecting and processing personal data obtained through the Shrine's website www.fatima.pt through info@fatima.pt, as well as through the contact form on this same address. The purpose of processing your data is the need to follow up and deal with your suggestions, questions and/or requests for information.

2. Partners using Personal Data for their own marketing purposes

The Shrine of Fatima does not licence nor sell the customer's Personal Data to third party companies for marketing purposes, except in situations for which the customer has given his/her consent. These third party identity will be revealed when the customer's authorisation is requested for that purpose.

Data processed in these areas are kept during the necessary time to attend the raised issue only for purposes of quality assessment of the services by the Shrine of Fatima.

Therefore, the Shrine of Fatima, while responsible for data processing:

- Ensures that the processing of your personal data is made only for the purpose for which they were collected or for compatible purposes;
- Collects, uses and stores only the minimum personal data necessary and enough for the referred purpose;
- Treats personal data for legally established purposes or for accomplishing services at your request.

III. Data sharing

The Shrine of Fatima can share the User's personal data with subcontractors, always remaining responsible for these data processing. Once again, we enhance that the Shrine of Fatima entirely trusts the entities subcontracted, which offer guarantees as to the safeguard of the User's data.

Within the scope of its activity, the Shrine of Fatima may resort to third parties for providing specific services. Sometimes providing these services implies access by these third parties to personal data from our Users. When this happens, the Shrine of Fatima takes adequate measures so as to secure that the entities with access to data are reliable and offer the best guarantees, which shall be properly established and safeguarded in a contract signed between the Shrine of Fatima and the third party.

Therefore, any third party subcontracted by the Shrine of Fatima shall process our Costumers' personal data in the name of and on behalf of the Shrine of Fatima, and

shall be obliged to adopt the necessary technical and organizational measures in order to protect personal data from accidental or illicit destruction, accidental loss, corruption, unauthorised diffusion or access and from any other form of illicit processing.

In any case, the Shrine of Fatima remains responsible for personal data provided by the User.

IV. Your rights

The User may anytime, according to current legislation, directly exercise on his own initiative the following rights: the right of being informed; the right of access; the right of rectification; the right to be forgotten; the right to object to direct marketing, including the creation of profiles; the right to oppose processing based on legitimate interests; the right to data portability; the right to restriction and the right to press charges before a supervising entity. In order to effectively exert these rights, you can contact us by e-mail to dpo@fatima.pt or by a written request addressed to Rua de Santa Isabel, 360, 2495-424 Fátima.

In case you wish to press charges before a supervising entity, please contact us beforehand, so that we may undertake some proceedings which will certainly meet your needs.

V. Information safety

The Shrine of Fatima ensures the necessary technical and organizational safety measures so as to ensure the protection and confidentiality of data collected through its website. Nevertheless and since it is impossible to ensure total security for any information sent by the internet (open network), there is a risk that data are accessed by unauthorised third parties. However, even in this circumstance, the Shrine of Fatima continuously adopts and develops security mechanisms which allow to protect the collected personal data.

VI. Whom does this policy apply to

Our privacy policy applies to all our partners, customers, potential customers, website visitors and all the services we provide.

VII. Review of the privacy policy terms

By using the Shrine of Fatima's website you agree with the collecting and use of the data in the manner and for the purposes set out in this Privacy and Cookies Policy. The Shrine of Fatima may at any time and without prior notice, change the current conditions, publishing these changes on the Shrine of Fatima's website.

If you wish to submit your request for clarification on the Privacy and Cookies Policy you

may send your questions to the e-mail address dpo@fatima.pt. When registering on the Shrine of Fatima's websites, the User gives his/her express, free and informed consent for his/her personal data to be collected and processed in the manner and for the purposes set out above, furthermore declaring that all the given information contains no omission and is true.

Contacts

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